



MIAMI BEACH
CONVENTION CENTER

ACCESSIBILITY (ADA) FACT SHEET

The reimagined Miami Beach Convention Center (MBCC) is ADA compliant and committed to providing an accessible experience for meetings, tradeshows, events, conferences, and conventions held at the Miami Beach Convention Center. Below you can find important accessibility information for our venue.

For more information contact the Miami Beach Convention Center:



Phone: 786.276.2600



Email: info@miamibeachconvention.com



MBCC Main Entrance – Convention Center Drive, Miami Beach, Florida

VENUE ADA FEATURES

- We offer accessible parking, sidewalk ramps, restrooms, and elevators. New ramps have recently been installed on the Northeast entrance driveway, accessible via Washington Avenue. The Northeast entrance is the closest entrance to the Grand Ballroom.
- Entrance doors to the building are equipped with automatic ADA functionality.



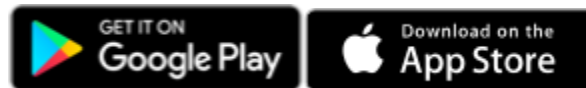
MBCC – ADA Automatic Entrance Doors

VISUALLY IMPAIRED AIDS

- **Braille** signage has been installed outside all meeting rooms, elevators, ballrooms, and exhibit halls.
- The MBCC now offers a **Visual Interpreting Service** via smartphone app **Aira**.

Follow the below instructions:

- **Aira** is a live, human-to-human professional assistance service. More info: www.aira.io
- Download the **Aira** app to your smartphone prior to coming to the MBCC.
- Click these links to download the Aira app for Android or for iOS.



- Using the camera and an app on your smartphone, a trained agent will assist by visually interpreting your surroundings, from describing to reading, from explaining to navigating.
- Use of the service is free up to a specific usage/time limit. Please see the **Aira** app for details and service limitations.



Aira Personal Assistant



Braille Signage

WHEELCHAIRS AND SCOOTERS

- Wheelchairs are available for no fee, on a first-come, first-served basis at the Miami Beach Convention Center Concierge Desk (located in the Grand Lobby on the west side of the building). Wheelchairs can be checked out in exchange for a valid ID; the ID will be returned when the wheelchair is returned.
- A limited number of electric scooters are also available for rent (fees vary) at the Destination Info Concierge Deck.
- Menus are marked with allergen and dietary restriction identifiers such as gluten free, dairy free, etc. ADA compliant tables are utilized to accommodate food buffet stations.

PARKING AND VALET SERVICE

- Disabled parking spots are located on in the rooftop parking garage of the MBCC.
- Valet parking services are available from First Class Parking Systems. More info: 305.531.4466, www.1stclassparking.com



MBCC – Parking – West Entrance



MBCC – Rooftop Parking Northeast 5th Level

SERVICE ANIMALS

ADA-recognized services animals are welcome at the Miami Beach Convention Center, provided they are leashed or under similar control. The owner must take full responsibility of their animal.

FOOD AND BEVERAGE SERVICES

Menus are marked with allergen and dietary restriction identifiers such as gluten free, dairy free, etc. ADA compliant tables are utilized to accommodate food buffet stations.

ADDITIONAL ADA FEATURES AND SERVICES

For meeting planners who have accessibility requirements for their events, we have handicapped accessible equipment for staging and room sets, including a lift, a ramp, and a lectern (podium). For all other requirements, specialized services, and additional support features for Audio/Visual Meeting Technology, please contact your Event Services Manager at the MBCC.

MORE INFORMATION

The Miami Beach Convention Center is located at 1901 Convention Center Drive, Miami Beach, FL 33139. For more information, please visit www.miamibeachconvention.com.

Or contact the Miami Beach Convention Center:



Phone: 786.276.2600



Email: info@miamibeachconvention.com

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